

NAME	ORDER NUMBER

NEED TO EXCHANGE OR RETURNING SOMETHING?

Items can be returned in their original condition within 14 days of receiving your order. Exchanges only apply for the same style in a different size or colour.



H Y B R I D

QTY	STYLE NUMBER	DESCRIPTION	SIZE	REFUND	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1. Too Big 2. Too Small 3. Style Doesn't Suit 4. Not As Expected 5. Arrived Too Late 6. Poor Quality/Faulty 7. Incorrect Item 8. Parcel Damaged on Arrival

RETURNING AN ITEM

1. Fill in all the details on this form and cut out the returns address
2. Place the return item(s) back in the original packaging with this form
3. Securely seal the parcel and affix the returns address on the outside
4. Send the parcel through your local courier and obtain a proof of postage
5. Please allow up to 10 working days for the parcel to reach us

When returning items to us, please place your returned goods in their original packaging and do not remove any labels or tags. You must include a completed returns form with your return item, failing to do so could result in not receiving a refund as we will not be able to locate you on our system. The cost of returning an item to us is your responsibility. We recommend you use a postal service that insures your parcel for the value of the items you are returning to us. Please ensure you obtain proof of postage from your post office or local courier, as you'll need to this as your proof of return. This return policy does not affect your statutory rights.

HYBRID
 UNIT 10
 MANOR FARM
 HENLEY-ON-THAMES
 RG9 5LA